Date:	/	/	



## Customer Agreement

- All drop offs/pickups are by appt during posted hours.
- Pets must be up to date on ALL shots.
- Required shots include: rabies, distemper/parvo, bordetella, & flu vaccines.
- Current vaccination records must be provided upon arrival or pets WILL NOT be accepted.
- Pets must be on flea/tick prevention-no exceptions.
- If your pet is found to have fleas, he/she will be treated immediately at additional cost to the owner.
- People-aggressive dogs will not be accepted. Kamp K-9 reserves the right to refuse continued service if your dog is aggressive toward Kamp staff.
- We require notice of a cancellation AT LEAST 7 days prior to scheduled drop off day.
- If less than 7 days notice is given, 1/2 of the stay amount will be charged.
- Day-of cancellations & no-shows will be responsible for the full boarding amount as scheduled.
- 24 hour notice is required for early pickup. The full amount will be due.
- If NO NOTICE is given for early pickup, a \$20.00 convenience fee will be charged in addition to the full amount as originally scheduled.
- Office hours are clearly posted. Should you fail to respect these, an additional \$50.00 fee will be charged upon pickup.
- Permission to use your dog's photo for website and/or promotional use?
  (Your name and personal information WILL NOT be used in any way) Yes or No (circle one)
- Permission to seek needed medical attention while in Kamp K-9's care? Yes or No (circle one)
- IF your vet is unavailable, permission to seek medical care from another local veterinarian? Yes or No (circle one)

By signing, the responsible party confirms he/she has read and agrees to the above terms.

Printed Name:\_\_\_\_\_

Signed:\_\_\_\_\_

Thank you for your business! We look forward to loving and caring for your pets!